

REQUEST FOR QUOTATION (RFQ)

Date: 12/08/2024

Project Title: FFA: Pacific Islands Regional Oceanscape Program - Second Phase for Economic Resilience

Source of Funding (Grant no.): IDA-E2180

Contract Name: FFA User Identity Management and Single Sign on Implementation

Contract Ref: SB-FFA-444066-GO-RFQ

Dear Supplier,

1. You are invited to submit your price quotation(s) for the supply of the following items:

ENTRA ID
MS NCE Microsoft Entra ID P1 3 years commit & E5 for two IT Administrators Hypercare Nessus Network Scanning subscription
Services
<ul style="list-style-type: none">• Documentation• Project Plan• Implementation & Configuration• Knowledge Transfer & Handover• Support Services (only break fixes of the implemented solution, no new application integrations)• New application integrations or feature enhancements (Scope will be determined at the time of request)

Information on technical specifications and required quantities are attached.

2. You must quote for all the items under this RFQ. Price quotations will be evaluated for all the items together and contract awarded to the supplier offering the lowest evaluated total price of all the items, if substantially responsive to the technical specifications.
3. Your price quotation in the forms attached (Annexes 1, 3 and 4) may be submitted electronically at the following address:

Email address: proper.procurement@ffa.int

The deadline for receipt of your quotation(s) by the Purchaser at the address indicated in above Paragraph 3 is: **4pm (Solomon Islands Time), 10th September, 2024.**

4. Your quotation in ENGLISH language, should be accompanied by adequate technical documentation and catalogue(s) and other printed material or pertinent information (in English) for each item quoted.
5. Your quotation(s) should be submitted as per the following instructions and in

accordance with the attached Contract. The attached Terms and Conditions of Supply is an integral part of the Contract.

6. PRICES

For Goods to be imported: The prices should be quoted in **US Dollars**, for the total price of EX-Works (ex-factory, ex-warehouse, etc.) plus the price of delivery to the final destination, Forum Fisheries Agency Headquarter, Kolale Road, Central Honiara, Honiara City, Solomon Islands.

EVALUATION OF QUOTATIONS

- (a) For Goods supplied domestically: Offers determined to be substantially responsive to the technical specifications will be evaluated by comparison of the total price at the final destination in accordance with Paragraph 2 above.
- (b) For Goods to be imported: Offers determined to be substantially responsive to the technical specifications will be evaluated by comparison of the total CIP prices to the final destination, in accordance with Paragraph 2 above.
- (c) Supply and install similar items in other Countries for the past 2 years.

In evaluating the quotations, the Purchaser will determine for each quotation the evaluated price by adjusting the price quotation by making any correction for any arithmetical errors as follows:

- a) where there is a discrepancy between amounts in figures and in words, the amount in words will govern;
- b) where there is a discrepancy between the unit rate and the line-item total resulting from multiplying the unit rate by the quantity, the unit rate as quoted will govern;
- c) if a Supplier refuses to accept the correction, his quotation will be rejected.

7. AWARD OF CONTRACT: The award will be made to the bidder offering the lowest evaluated price and offering goods which are substantially responsive to the technical specifications. The successful bidder will sign a Contract as per attached form of contract and terms and conditions of supply.

8. VALIDITY OF THE OFFER: Your quotation(s) should be valid for a period of sixty (60) days from the deadline for receipt of quotation(s) indicated in Paragraph 4 of this RFQ.

9. Further information can be obtained from: See below
Name of contact person: Mr. Eddie Meke
E-mail: eddie.meke@ffa.int
Copying in: Ms Judy Arumae
Telephone: +677 21124 ext. 3034
E-mail: judy.arumae@ffa.int

10. Please confirm by e-mail the receipt of this RFQ and whether or not you will submit the price quotation(s).

Sincerely,

Judy Arumae
Project Coordinator

FORM OF CONTRACT (RFQ-GOODS)

Project Title: FFA: Pacific Islands Regional Oceanscape Program - Second Phase for Economic Resilience

Source of Funding (loan/credit/grant no.): IDA-E2180

Contract Name: FFA User Identity Management and Single Sign on Implementation

Contract Ref: SB-FFA-444066-GO-RFQ

THIS AGREEMENT number _____ made on __ (day) __, __ (month) __, __ (year) __ between Forum Fisheries Agency (hereinafter called “the Purchaser”) on the one part and _____ (hereinafter called “the Supplier”) on the other part.

WHEREAS the Purchaser has invited quotations for FFA Conference Center Equipment Upgrade to be supplied by Supplier, viz. Contract _____, (hereinafter called “the Contract”) and has accepted the quotation by the Supplier for the supply of goods under the Contract at the sum of _____ (_____) (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSES as follows:

1. The following documents shall be deemed to form and be read and construed as part of this agreement, viz:
 - a) This signed contract agreement;
 - b) Supplier’s Quotation (including signed Form of Quotation, Terms and Conditions of Supply, Technical Specifications, and signed Statement of Technical Compliance); and
 - c) Addendum (if applicable);
2. Taking into account payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby concludes an Agreement with the Purchaser to execute and complete the Contract and remedy any defects therein in conformity with the provisions of the Contract.
3. The Purchaser hereby covenants to pay in consideration of the Goods supply and acceptance in accordance with the Contract and remedying of defects therein, the Contract Price in accordance with Payment Conditions prescribed by the Contract.
4. Applicable Law. The Contract shall be interpreted in accordance with the laws of Solomon Islands.
5. Force-Majeure. The supplier shall not be liable for penalties or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force-Majeure.

For purposes of this clause, “Force-Majeure” means an event beyond the control of the Supplier and not involving the Supplier’s fault or negligence and not foreseeable. Such events may include, but are not restricted to, act of Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

If a Force-Majeure situation arises, the Supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by Force-Majeure event.

6. Resolution of Disputes. The Purchaser and the Supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute between them under or in connection with the Contract. In the case of a dispute between the Purchaser and the Supplier, the dispute shall be settled in accordance with the country procedures of the Purchaser's country. The dispute shall be referred to jurisdiction at the Courts of Honiara, Solomon Islands.
7. Failure to Perform. The Purchaser may cancel the Contract if the Supplier fails to deliver the Goods in accordance with this Contract with a 14-day notice given by the Purchaser, without incurring any liability to the Supplier.
8. Fraud and Corruption. If the Purchaser determines that the Supplier and/or any of its personnel, or its agents, or its Subcontractors, consultants, service providers, suppliers and/or their employees has engaged in corrupt, fraudulent, collusive, coercive or obstructive practices (as defined in the prevailing World Bank's sanctions procedures), in competing for or in executing the Contract, then the Purchaser may, after giving 14 days' notice to the Supplier, terminate the Contract.

9. Inspections and Audits

9.1 The Supplier shall carry out all instructions of the Purchaser which comply with the applicable laws where the destination is located.

9.2 The Supplier shall permit, and shall cause its Subcontractors and consultants to permit, the World Bank ("the Bank") and/or persons appointed by the Bank to inspect the Supplier's offices and all accounts and records relating to the performance of the Contract and the submission of the bid, and to have such accounts and records audited by auditors appointed by the Bank if requested by the Bank. The Supplier's and its Subcontractors and consultants' attention is drawn to Clause 8 Fraud and Corruption, which provides, inter alia, that acts intended to materially impede the exercise of the Bank's inspection and audit rights constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility pursuant to the Bank's prevailing sanctions procedures).

Signature and seal of the Purchaser:
FOR AND ON BEHALF OF

Signature and seal of the Supplier:
FOR AND ON BEHALF OF

Name of Authorized Representative

Name of Authorized Representative

ANNEX 1: TERMS AND CONDITIONS OF SUPPLY

[To be completed, signed and submitted by the Supplier as an attachment to the signed Form of Quotation]

Project Name: FFA: Pacific Islands Regional Oceanscape Program - Second Phase for Economic Resilience

Purchaser: FFA: Pacific Islands Regional Oceanscape Program - Second Phase for Economic Resilience

Contract Name: FFA User Identity Management and Single Sign on Implementation

Contract Ref: SB-FFA-444066-GO-RFQ

1. Prices and Schedules for Supply

Goods:

Item No	Description of Goods and Services	Quantity	Unit Price FCA to Brisbane, Australia (currency and amount)	Total Price FCA (currency and amount)	Delivery Period (days) from Date of Contract Signing, to destination in Honiara City, Solomon Islands.
			<i>(to be filled by Bidder)</i>		
1	MS NCE Microsoft Entra ID P2 3-year (annual subscription) commit and should include the following:	120			
2	E5 license for FFA IT Administrators for the purpose of searching on events and configuring custom detection rules for use cases such as token theft replay attacks.	2			
3	Authentication, single sign-on and application access.	1			
4	Administration and Hybrid Identity.	1			
5	End User Self Service.	1			
6	Multifactor	1			

	Authentication and Conditional Access.				
7	Event Logging and Reporting.	1			
8	Identity Governance.	1			

Services

Item No	Description of Services	Quantity and Physical units	Unit Price	Total Price (currency and amount)	Delivery Period (days)
			<i>(to be filled by Bidder)</i>		
1	Documentation and Project Plan Including High Level and Detailed Design	1			
2	IMPLEMENTATION STEPS Assessment and Planning:	1			
3	Selecting MFA Methods:	1			
4	Configuration in Microsoft Entra ID:	1			
5	User Enrolment	1			
6	Testing:	1			
7	Deployment:	1			
8	Training and Support:	1			
9	Nessus Deployment	1			
10	Support Services	1			
11	Knowledge Transfer & Handover	1			
12	Entra ID Backup Solution	1			
13	Phishing Resistant MFA for Global Admins	1			

2. Fixed Price: The prices indicated above are firm and fixed and not subject to any adjustment during contract performance.
3. The Purchaser reserves the right at the time of contract finalization to increase by up to 15% the quantity of goods and services originally specified for each item without any change in unit prices as well as other terms and conditions.

4. Delivery Schedule: The delivery should be completed as per above schedule. The final destination for delivery of the Goods and Services is FFA Head Officer, Honiara, Solomon Islands.

Insurance: The supplier is responsible for all kinds of insurance until the goods are delivered to the destination in Honiara, Solomon Islands, and the Purchaser will not assume any responsibility until goods are delivered.

5. Packaging and Marking Instructions: The Supplier shall provide standard packing of the Goods as required to prevent their damage or deterioration during transit to and unloading at the final/port of destination.

6. Delivery and Documents (for goods to be imported). The Supplier shall provide the following documents to the Transportation Company nominated by the Purchaser in Honiara City, FFA Head Office, Solomon Islands, with a copy sent to the Purchaser:

- (i) Copies of the Supplier's invoice showing goods' description, quantity, unit price, and total amount;
- (ii) Duplicate air/ship/truck transport document, and/or duplicate FCR (Forwarders Certificate of Receipt) in 1 Original and 2 Copies marked "freight prepaid";
- (iii) Copies of the packing list identifying contents of each package;
- (iv) Manufacturer's or supplier's warranty certificate;
- (v) Certificate of origin;
- (vi) Certificate of quality.

The above documents shall be received by the Purchaser at least one week before arrival of the goods at the final destination and, if not received, the Supplier shall be responsible for any consequent expenses.

7. Payment. Payment against the Contract will be made as follows:
- (a) For Goods supplied domestically: Offers determined to be substantially responsive to the technical specifications will be evaluated by comparison of the total price at the destination in accordance with Paragraph 2 above.
 - (b) For Goods to be imported: Offers determined to be substantially responsive to the technical specifications will be evaluated by comparison of the total CIP prices to the destination, in accordance with Paragraph 2 above.

In evaluating the quotations, the Purchaser will determine for each quotation the evaluated price by adjusting the price quotation by making any correction for any arithmetical errors as follows:

- a) where there is a discrepancy between amounts in figures and in words, the amount in words will govern;
 - b) where there is a discrepancy between the unit rate and the line item total resulting from multiplying the unit rate by the quantity, the unit rate as quoted will govern;
 - c) if a Supplier refuses to accept the correction, his quotation will be rejected.
- (a) For domestically/Imported Goods: Payment against the Supplier's invoice will be made as follows:
- (i) 75% of the Contract Price shall be paid upon delivery of Goods and the documents in para. 6 of this Contract in FFA Headquarter, Honiara City, Solomon Islands, through a bank transfer. 25% of the Contract Price shall be paid upon completion of all services and Commissioning onsite in Honiara, Solomon Islands.

8. Warranty. Goods offered should be covered by a warranty as specified in Annex 2, Technical Specifications.

9. Packaging and Marking Instructions. The Supplier shall provide standard packing of the Goods as required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract.

10. Defects. All defects shall be corrected by the Supplier without any cost to the Purchaser within 30 days from the date of notice by Purchaser. Name and address of service facility of the Supplier by which the defects are to be corrected, within the warranty period:

Name and Address _____ (*to be filled by Supplier*)

11. The Supplier confirms compliance with the Technical Specifications provided in Annex 2, subject to the accepted deviations, if any, in Annex 4.

NAME OF SUPPLIER _____

Authorized Signature _____

Place:

Date:

ANNEX 2: TECHNICAL SPECIFICATIONS

Project Title: FFA: Pacific Islands Regional Oceanscape Program - Second Phase for Economic Resilience

Source of Funding (grant no.): IDA-E2180

Contract Name: FFA User Identity Management and Single Sign on Implementation

Contract Ref: SB-FFA-444066-GO-RFQ

Goods

General Description	Specific Detail Technical Standard, & Performance Parameters	Quantity Required	Delivery Date
	MS NCE Microsoft Entra ID P2 3-year (annual subscription) commit and should include the following:	120	Maximum 45 Calendar days from Contract Signing
	E5 license for FFA IT Administrators for the purpose of searching on events and configuring custom detection rules for use cases such as token theft replay attacks.	2	Maximum 45 Calendar days from Contract Signing
Authentication, single sign-on and application access	Cloud authentication: Pass-through authentication, password hash synchronization. <ul style="list-style-type: none"> • Federated authentication: Active Directory Federation Services or federation with other identity providers • Single sign-on (SSO) unlimited. • Software as a service (SaaS) apps with modern authentication (Microsoft Entra ID application gallery apps, SAML, and OAUTH 2.0) • Group assignment to applications. • Cloud app discovery (Microsoft Defender for Cloud Apps) • Application proxy for on-premises, header-based, and integrated Windows authentication • Secure hybrid access partnerships (Kerberos, NTLM, LDAP, RDP, and SSH authentication) 	1	Maximum 45 Calendar days from Contract Signing

	<ul style="list-style-type: none"> • Service level agreement. • Customizable user sign-in page 		
Administration and Hybrid Identity.	<ul style="list-style-type: none"> • Role-based access control (RBAC) • User and group management • Advanced group management (dynamic groups, naming policies, expiration, default classification) • Synchronize Active Directory identities with Microsoft Entra ID using cloud sync or connect sync • Cloud monitoring and analytics for your key on-premises servers (connect health) • Delegated administration-built-in roles • Microsoft identity manager user client access license (CAL) • Cross-tenant user synchronization 	1	Maximum 45 Calendar days from Contract Signing
End User Self Service.	<ul style="list-style-type: none"> • Application launch portal (My Apps) • User application collections in My Apps • Self-service account management portal (My Account) • Self-service passwords change for cloud user. • Self-service password reset/change/unlock with on-premises write-back. • Self-service sign-in activity search and reporting • Self-service group management (My Groups) 	1	Maximum 45 Calendar days from Contract Signing
Multifactor Authentication and Conditional Access.	<ul style="list-style-type: none"> • Multifactor authentication (MFA) • Password less (Windows Hello for Business, Microsoft Authenticator, FIDO2, security key integrations) • Conditional access policies that include only allowing AD joined machines to authenticate, with possible exception policy. • SharePoint limited access • Session lifetime management • Continuous access evaluation • Global password protection and management (cloud-only users) • Global password protection and 	1	Maximum 45 Calendar days from Contract Signing

	management (custom banned passwords, users synchronized from on-premises Active Directory) • Custom security attributes		
Event Logging and Reporting.	Basic security and usage reports • Advanced security and usage reports • Security Information and Events Management (SIEM) connectivity • Provide extended retention of sign-in logs from 30 to 90 days	1	Maximum 45 Calendar days from Contract Signing
Identity Governance.	Automated user provisioning to SaaS apps • Automated user provisioning to on-premises apps • Automated group provisioning to apps • HR-driven provisioning • Terms of use attestation Nessus Deployment Hypercare (2 Weeks)	1	Maximum 45 Calendar days from Contract Signing

Services

General Description	Specific Detail Technical Standard, & Performance Parameters	Quantity Required	Delivery Date
	Documentation and Project Plan Including High Level and Detailed Design	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
IMPLEMENTATION STEPS Assessment and Planning:	Evaluate FFA current authentication methods and identify the systems and applications that will require MFA. Determine the MFA methods (e.g., SMS, mobile app, hardware token) FFA can chose the MFA method based on the organization's needs and security requirements.	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
	2. Selecting MFA Methods: Choose the MFA methods (e.g., SMS, email, mobile app, hardware token) that best suit FFA organization's security requirements and user	1	10 days from the items arrived in FFA Headquarter,

	preferences.		Honiara City, Solomon Islands.
	<p>Configuration in Microsoft Entra ID: Configure MFA settings within Microsoft Entra ID, including enabling MFA for users, defining when MFA is required via Conditional Access, and selecting the MFA methods to be used. Requirement to achieve a Microsoft Identity Secure Score target of 80% prior to deployment. Includes the configuration of Identity Protection with supporting policies to prevent token theft / re-use.</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
	<p>User Enrolment: Enrol FFA users in MFA and provide clear instructions on how to set up and use the chosen MFA methods. Educate users on the importance of MFA and its role in enhancing security.</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
	<p>Testing: Conduct thorough testing of the MFA implementation to ensure it functions as expected and does not disrupt FFA user workflows. Test various scenarios, such as MFA enrolment, authentication, and fall-back options.</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
	<p>Deployment: Roll out MFA to all FFA users and systems that require it. Monitor the deployment process and address any issues or user concerns promptly</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
	<p>Training and Support: Provide training and support to FFA users to help them understand how to use MFA and troubleshoot any issues. Ensure FFA users are aware of the benefits of MFA and how it enhances security.</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
	<p>Monitoring and Maintenance (Optional-FFA SLA) Regularly monitor the MFA system for any anomalies or security incidents. Perform regular maintenance, such as updating MFA policies and reviewing user access rights, to ensure the continued effectiveness of MFA. Ensure that FFA continues to meet a minimum Microsoft Identity Secure Score target of 80%.</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.

	<p>Nessus Deployment Deploy Nessus network vulnerability scanning services for FFA</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
	<p>Support Services Support Services (only break fixes of the implemented solution, no new application integrations) New application integrations or feature enhancements (Scope will be determined at the time of request)</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
	<p>11. Knowledge Transfer & Handover Full travel cost to Honiara, including return tickets, accommodation for one week, per diems, transportation, etc.</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
	<p>Entra ID Backup Solution FFA has the requirement to ensure that the metadata in the Entra ID environment is backed up outside of the Microsoft cloud. Bidders shall include an option for this type of service.</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.
	<p>Phishing Resistant MFA for Global Admins FFA has the requirement to ensure that global administrators have phishing resistant MFA to reduce the risk of abuse of privileged access. The organisations initial thoughts are around the use of Yubico hardware tokens that will provide MFA for on-premise and cloud authentication, however FFA also welcomes bidders to provide alternative solutions that may provide the same or increased level of protection. In such cases, bidders shall highlight the benefits of the proposed technology above that mentioned above.</p>	1	10 days from the items arrived in FFA Headquarter, Honiara City, Solomon Islands.

ANNEX 3: FORM OF QUOTATION (RFQ-GOODS)

[To be completed, signed and submitted on Letterhead of Supplier]

_____ (Date)

To: _____ (Purchaser's Name)

_____ (Purchaser's Address)

Project Name: _____

Contract Name: _____

Contract Ref: _____

We offer to execute the Contract for FFA User Identity Management and Single Sign on Implementation, Ref: SB-FFA-444066-GO-RFQ, in accordance with the Form of Contract and Annexes accompanying your Request for Quotation (RFQ) for the Contract Price of _____ (amount in words and numbers) (_____) (name of currency). We propose to complete the delivery of Goods described in the Contract within a period of _____ calendar days from the Date of Notification of Award.

This Quotation and your written acceptance will constitute a binding Contract between us. We understand that you are not bound to accept the lowest or any Quotation you receive.

We hereby confirm that this Quotation complies with the Validity of the Quotation required by the RFQ.

Authorized Signature: _____

Name and Title of Signatory _____

Name of Supplier: _____

Address: _____

Phone Number _____

Fax Number, if any _____

e-mail address: -----

ANNEX 4: STATEMENT OF TECHNICAL COMPLIANCE

[To be completed, signed and submitted by the Supplier as an attachment to the signed Form of Quotation]

Project Name: _____
Contract Name: _____
Contract Ref: _____

Date:

To: *(name of Purchaser)*

We, the undersigned, confirm that we shall supply the Goods listed in Annex 1 according to the standards and specifications described in Annex 2 except for those deviations listed below:

List all deviations of the proposed items of Goods:

or

nil

We confirm that the Goods proposed in our quotation substantially satisfy the requirements specified in the specifications. The main technical responses are as listed below:

List all the main technical characteristics of the proposed items of Goods:

Authorized Signature: _____
Name and Title of Signatory _____

Name of Supplier: _____
Address: _____
